

## IT TECHNICIAN

	Attributes	Essential	Desirable
<b>Work &amp; related experience</b>	Minimum of 5 years networking experience		√
	Experience working in an educational setting or other relevant environment		√
<b>Training/qualification required</b>	Microsoft Certified Professional (MCP) or other equivalent professional qualification		√
<b>Knowledge and understanding</b>	Knowledge of MS windows server 2016; 2019, and active directory	√	
	Knowledge and experience of G Suite and Google Chromebooks	√	
	Good understanding of pc hardware and terminology	√	
	Knowledge and experience of SCCM; VM Ware; Hyper-V and App-V; MS O365		√
<b>Skills and abilities</b>	Knowledge of network switching, routers, firewalls and associated principles.	√	
	Knowledge and experience of server / desktop virtualisation.		√
	Ability and willingness to undertake necessary general repairs and maintenance	√	
<b>Personal qualities</b>	Good interpersonal skills with staff, governors, members of the public, pupils, suppliers, contractors and parents	√	
	Able to tackle difficult situations / individuals and resolve issues	√	
	Ability to get on with people at all levels	√	
	Able to work on own initiative, self motivated and flexible	√	
	Reliable, honest and trustworthy	√	
	Good negotiating skills	√	
	Working knowledge of health and safety rules		√
	Willingness to be trained and keep up to date with changes in health and safety legislation	√	